

# boabc



**Promoting Building Safety and Professionalism** 

#### March 18, 2020

### How we're responding to COVID-19

As the situation around COVID-19 continues to evolve, I'm reaching out to share details about how BOABC is responding and how we're ensuring that you'll continue to receive the necessary services and support during these difficult times.

### We are here for you.

BOABC is here to serve our members. We are all going through some unprecedented times. In order to do our part, we have closed our physical office, and are turning to virtual and online service. Our virtual office will remain open during normal business hours. However, there may be some delay in some service deliveries. To simplify the service delivery contacts and communications, we are streamlining our communication lines.

For a specific question related to any of the topics below, please direct your email accordingly:

Examination email to

Membership, email to

Job Posting, email to

Education, email to

E-Learning, email to

Certification, email to

Qualification, email to

Exams@boabc.org

Membership@boabc.org

Jobposting@boabc.org

education@boabc.org

Elearning@boabc.org

certification@boabc.org

boq@boabc.org

For any other inquiries, please do not hesitate to contact us with our contact information below.

Manjit S. Sohi msohi@boabc.org or Direct Line 604-832-1994

Catherine Ernst <u>catherine.ernst@boabc.org</u>

Rawya Moustapha rawya@boabc.org





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### 2020 Spring Training Sessions and AGM

Regrettably, under the circumstances, our 2020 spring training sessions has been cancelled. However, we are working hard to provide you with alternate options to obtaining your CPD point.

Similarly, we have postponed our AGM to a later date. Our bylaws require us to hold our Annual General Meeting within 90 days after the end of our fiscal year. Under normal circumstances, we are required to hold our AGM by June 29, 2020. Your Executive Committee is reviewing options for the AGM. Once a decision has been made, we will inform you accordingly.

#### Examination

We will continue to offer examination during this shut down time. Our examination partner ICC's physical offices have been closed, but the ICC staff is working from their homes. I have been informed by ICC staff that due to the shutdown, we may have limited access to virtual proctors. Therefore, ICC has asked us to consider having the virtual proctor available within 5 hours of signing in to write the exam. They will provide you with the availabilities of the proctors in that five-hour window. We thank you for your understating on this matter. Should you encounter any difficulties, please email your concerns at exams@boabc.org.

## We will keep you informed.

This situation is changing every day, which means that our response may need to adjust accordingly. We will keep you informed if there are any significant changes through our website www.boabc.org.

On behalf of the entire Executive Committee and BOABC staff, we thank you for your cooperation.

Thank you,

Manjit S. Sohi CAO (Interim)

