

## CCMC Update: April 2020

### CCMC continues to support the Canadian construction industry

#### COVID-19 update

Given the current situation involving COVID-19, please expect some delays in Codes Canada and CCMC response times. We will continue to make every effort to answer your questions and to support you in a timely manner. Thank you for your understanding.

#### CCMC building official helpdesk

A reminder that the CCMC building official helpdesk is available for all building officials, safety codes officers, building inspectors, plan examiners and municipal representatives across Canada. The CCMC building official helpdesk is designed to meet your needs regarding questions related to products evaluated by the CCMC and published on the CCMC Registry of Product Assessments. In addition, we would be pleased to hear about any concerns or challenges you might be experiencing on construction sites.

The CCMC is dedicated to providing a response to you within 48 hours. We can be reached at:

Phone: 613-992-1678

Email: [ccmchelpdesk@nrc-cnrc.gc.ca](mailto:ccmchelpdesk@nrc-cnrc.gc.ca)

#### Virtual CCMC presentations

In light of current social distancing guidelines, the CCMC is offering virtual presentations to building officials, safety codes officers, building inspectors, plan examiners and municipal representatives across Canada. To request a presentation for your local office, association or interest group, please contact H el ene Roche by email at [helene.roche@nrc-cnrc.gc.ca](mailto:helene.roche@nrc-cnrc.gc.ca) or by phone at 343-549-2941. We look forward to seeing you—virtually!

#### CCMC Registry of Product Assessments

As of April 1, 2020, the CCMC is beginning to convert its evaluations to a new HTML format. During the transition, users will continue to be able to access all evaluations. Evaluations published in HTML format will no longer require login credentials for access.

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The Canadian Commission on Construction Materials Evaluation (CCCME) has directed the Canadian Construction Materials Centre (CCMC) to issue this (and other) publications to inform the CCMC's audience on various topics. For more information, please contact the CCMC by phone at 613-992-1678 or by email at [ccmchelpdesk@nrc-cnrc.gc.ca](mailto:ccmchelpdesk@nrc-cnrc.gc.ca).