

BOABC 2022-2027

# Strategic Plan

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# PRESIDENT'S MESSAGE



*Brian Champlin, RBO, CRBO  
President*

On behalf of the Executive Committee, I am pleased to present the 2022-2027 Strategic Plan for the Building Officials' Association of BC.

The priorities and areas of focus set out in the plan are rooted in our legislated mandate and build on the Association's history and past achievements. At the same time, the plan reflects input from members, strategic direction from the Executive Committee, and broader societal trends affecting the building regulatory system.

Our strategic plan will be the lens through which the work and activities of the Association will be prioritized, planned and assessed. Annual business plans will be published to identify specific and measurable goals that align with our strategic priorities. We will communicate results to members, local authorities, government and the public through regular reports and updates. We will also ask for your feedback and input to ensure that we remain on the right track and can adjust plans to meet evolving member or system needs.

The plan sets out an ambitious agenda for the Association over the next five years. Collaboration and disciplined execution will be key to our success. Ultimately, the results will enable the Association to modernize its governance and operations while better supporting members, local authorities and other stakeholders.

I look forward to your participation and sharing results as we move ahead!

# ABOUT BOABC

The Building Officials' Association of B.C (Association), originally called the Building Inspectors Association of BC, was established as a not-for-profit society in the 1950s to support the education and professional development of building officials across the province. In 1997, the Building Officials' Association Act was established to recognize the importance of building officials in the building regulatory system and formalize the role of the Association in educating and setting professional standards for members.

The Association supported the government in developing the Building Modernization Strategy and introducing mandatory qualifications for building and plumbing officials through the Building Act in March 2015. In recognition of its longstanding role in educating building officials and delivering a voluntary certification program, the Association was designated as the organization responsible for administering the mandatory qualification program in February 2017. After a period of consultation and transition, the Plumbing Officials' Association of BC and Association also amalgamated in July 2017.

Today, the Association has over 1000 members spread throughout its seven zones. Of these members, more than 700 are qualified building or plumbing officials who provide plan review, permitting, inspection and other services to residents in communities across BC. The organization continues to provide education and professional development opportunities for members while assuming its new regulatory responsibilities under the Building Act and seeking new ways to provide value to the building regulatory system and British Columbians.



# STRATEGIC PLANNING CYCLE

Feedback from our members is at the core of our new strategic plan. The Executive consulted members to find out what was working, where improvements were needed, and what the opportunities and challenges could be in the future. In combination with our legislated mandate and direction from the Executive Committee, member feedback and input formed the basis of the priorities and areas of focus set out in this plan.





## MOTTO

Promoting Building Safety and Professionalism



## MISSION

The Association is dedicated to serving the best interests of the public in building safety by moving forward with the highest standards in professionalism, competency and consistent practice in the Building Community.



## VALUES

Accountability  
Professionalism  
Consistency  
Knowledge  
Ethical

# STRATEGIC PRIORITIES



**Professionalism**



**Governance**



**Relationships**



**Education**



## Professionalism

**We build confidence in our members through robust credentialing programs and upholding professional standards.**

### AREAS OF FOCUS

Deliver credentialing programs that align with best practice and provide value to members, stakeholders and the public.

Offer resources to promote consistency and support members with carrying out regulated work.

Maintain the highest levels of accountability for qualified officials and other members.



## Governance

**We are committed to good governance and ensuring the Association is well managed and sustainable.**

### AREAS OF FOCUS

Ensure the Association governance model supports effective decision-making and promotes volunteerism.

Ensure the Association has capacity to effectively fulfill its mandate over the long-term.

Implement a consistent brand to reflect the professionalism and role of the Association and its members in the building regulatory system.



## Relationships

**We are a leader and valued partner in the building regulatory system.**

### AREAS OF FOCUS

Increase meaningful engagement with members and stakeholders.

Collaborate with local authorities and industry to increase the number of qualified officials and capacity within the building regulatory system.

Collaborate with government and other partners to enhance the legislative framework for the building regulatory system.



## Education

**We collaborate with partners to provide accessible and relevant education for members and others across the building regulatory system.**

### AREAS OF FOCUS

Increase the breadth and depth of educational offerings to meet the needs of members throughout their careers.

Work with partners to align education and training.

Ensure qualification exams reflect competencies and regulated scopes of practice.





## Priority Strategies and Projects

- ✓ Collaborate with local authorities and industry to Increase the number of qualified officials across BC.
- ✓ Review and modernize Association governance.
- ✓ Increase the breadth of education to qualified officials.
- ✓ Enhance Association participation in code development.
- ✓ Review and modernize certification and designation programs.
- ✓ Enhance complaint investigation process and capacity.

# Strategic Priorities



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